

Quality Policy

Since our foundation, FUJI ELECTRIC INDUSTRY has continuously expended efforts toward maintaining and then further improving quality based on our Corporate Philosophy, and we have worked to progress and improve our ISO 9001-compliant system.

As reflected in the term “Quality Management”, this is an era in which society considers quality to be the main pillar of corporate management. More than ever before, quality is also our company’s most important issue as we aim at acquiring the ever greater satisfaction and trust of our customers considering needs of a variety of stakeholders based on the following Quality Policy.

1. In our daily sales activities, we will unearth and grasp customer needs and link that to the development and improvement of new products. We will also strive to create products that are meaningful and that combine quality, price, delivery time, service and environmental resistance.
2. During product development and improvement, we will naturally respect customer requirements, but will also effectively implement design and development review, verification, validation, parts procurement and process design activities, etc., toward preventing the generation of quality issues during mass production.
3. In the case of non-conforming products or products that result in claims, we will investigate the cause, implement measures to prevent recurrence, and promote activities to eradicate defects.
4. We will naturally comply with legal and regulatory requirements but will also promote the continuous improvement of the effectiveness of our management system taking into account the company’s policies and culture, etc.
5. Managers shall take into account the effective utilization of the company’s human resources and necessary management resources, such as the infrastructure and work environment.
6. This Quality Policy shall be communicated to all related individuals within the company and made well known through education and other opportunities so that it is fully understood.
7. This Quality Policy shall be reviewed at management review meetings, as necessary.

February 1, 2019

FUJI ELECTRIC INDUSTRY CO., LTD.

President

YAGI Satoshi